



“Auto Pay” Option Available Beginning December 1st

ENs can sign up now for Auto Pay—Phase 1

Beginning in December, Phase 1 of the Auto Pay option will be available which will allow ENs to receive automatic monthly Outcome Payments for any Ticket-holders for which Outcomes 1-12 have already been paid. ENs will NOT need to submit payment requests for these Outcome Payments 13 and beyond.

ENs (and VRs acting as ENs) can sign their Ticket-holders up for Auto Pay now by submitting the Auto Pay Request Form to MAXIMUS. On this form, the EN will identify which Ticket-holder should be signed up for Auto Pay, or the EN can elect to sign up ALL of the Ticket-holders assigned to their organization. The EN will also sign a universal repayment agreement.

Once a Ticket-holder has been selected for Auto Pay, MAXIMUS and SSA will check that beneficiary’s cash benefits status immediately after the close of each month. If the Ticket-holder was in benefits suspense during the previous month, an Outcome Payment will be issued to the EN. MAXIMUS and SSA’s goal will be to have the deposit made to the EN’s account by the 15th of the month following the claim month, without the EN needing to submit a request for payment or any type of earnings evidence.

Some restrictions do apply. Automatic payments will only be available for months as early as the month that the EN submits the Auto Pay Request Form, and, again, Auto Payments are only available for Outcome Payments 13 and beyond. Auto Pay—Phase 2 (which will allow ENs to receive all Milestones and Outcomes with Auto Pay) will be rolled out in early Spring 2009.

If you have any questions, please call your MAXIMUS representative or the EN/VR Education and Communications Department at 866-949-ENVR.